

## ABSTRACT OF THE DISCLOSURE

An automated, computerized voice message storage and redelivery system and method comprises a computer for executing software commands, a telephone connection operatively connected to the computer for calling and answering a telephone call from a remote location, and signal recognition capability operatively connected to the telephone connection and to the computer for determining if a telephone called from the telephone connection has been answered by a human voice or by a digital voice. Memory is operatively connected to the computer for storing voice messages for remembering the number of each remote telephone, programs for operating the computer for receiving, recording, and redelivery of voice messages. The programs include calling a remote telephone number; determining if the telephone number is answered and determining by the signal recognition capability if a human voice or digital voice has answered the telephone; and for providing that if a digital voice answers the telephone whether such digital voice is an automated attendant answering system (AAA), a voice mail system (VMS), or an automated answer machine (AAM). The call can be transferred to another telephone number if such number was recorded if an AAA or VMS answers the telephone; and providing by the SRS the message recorded to the AAM if an AAM answers the call.